

Functionality overview Totara Engage V18

User engagement

Content creation and curation

- Resources
 - Rich-formatted text
 - External and internal links
 - Attachments and embedded media
 - Multi-column layouts
 - Image resizing
 - Sharing and access control
 - Hashtags and user tags
 - Topic linking
 - Time to read indicator
 - Likes
 - Comments
 - Report inappropriate content
- User-to-user surveys
 - Single answer
 - Multiple answer
 - Sharing and access control
 - Topic linking
- Playlists
 - Comments
 - Saved playlists
 - Sharing and access control
 - Ratings
 - Drag-and-drop reordering
- Library
 - Resources
 - Playlists
 - Saved resources
 - Resources and playlists shared with me

Recommendations and content discovery

- Recommendations
 - Machine learning-based
 - Configurable engine and algorithms
 - Content subject recognition
 - User profile information
 - Trending items
 - Microlearning
 - Resources
 - Courses
 - Workspaces
 - Related items
- Catalogue
 - Resources
 - Playlists
 - Featured topics
 - Topics filter
 - Time to read filter

Collaboration and engagement

- Workspaces
 - Private or public spaces
 - Discussion threads
 - Resource library
 - Notifications
 - Crowdsourced content moderation
 - Audience membership
- Engagement reporting
 - Content engagement
 - User engagement
- Microsoft Teams integration
 - Custom Totara app extension
 - Single sign-on
 - Create and share content
 - Course and catalogue access
 - Notifications and messaging

Learning and delivery

Course management

- Course formats
 - Topics
 - Week based
 - Single activity
 - Pathway
- Activities and resources
- Blocks
- Groups
 - Group-based activities
 - Separate or visible
- Record of prior learning
- Bulk course creation
- Course notifications

Offline and virtual learning

- Assets
 - Equipment
 - Services
- Rooms
 - Location
 - Capacity
- In-built equipment
- Facilitators
 - Calendar management
- Manual grading
- Waiting lists
- Declare interest
- Manager reservations
- Manager and two-stage approval
- Centralised notifications
- Attendance tracking
- Sign-up sheet
- Attendance upload
- Multiple attendance management

Content management

- SCORM, IMS
- Page
- Book
- File
- URL
- Label
- Lesson
- Database
- Glossary
- External repository APIs
- LTI v2
- H5P

Social and collaborative learning

- Workshop
- Live chat
 - Scheduled
 - Unscheduled
 - Chat log
- Messaging
- Wiki
- Group assignments
- Forums

Feedback and evaluation

- Feedback
 - Multiple question types
 - Conditional questions
 - Reminders
 - Results analysis
- Choice
 - Anonymous or named
 - Results display options

Catalogue management

- Configurable display
- Default images and icons
- Custom course fields
- Featured learning
- Search and filtering
- Categories and subcategories
- Backup/restore
- Tags
- Catalogue homepage
- Resources and playlist search

Assessment and achievement

- Grading
 - Scores
 - Scales
 - Grade to pass
- Quiz
- Custom certificates
- Assignments
- Open Badges 2.0
 - Profile information
 - Audience membership
 - Manual issue
 - Versioning
 - Multiple languages

Mobile app

- iOS and Android
- Branded login
- Find and view resources
- Like and rate content
- Add comments
- Push notifications

User management



Access management

- Authentication
 - Guest access
 - Custom login page
 - Self registration/with approval
 - OAuth 2.0
 - Single sign-on
 - Shared authentication
 - Password reset
 - Password policy
 - SAML SSO
 - Multi-factor authentication
- Audience-based course/program/certification visibility
- Enrolment plugins
- Access rights
 - Capabilities
 - Permissions
 - Contexts
 - Overrides

Audience management

- Set audiences
- Dynamic audiences
 - Auto-updating
 - Rule-based membership
- Course/program/certification visibility
- Course/program/certification enrolment
- Learning plan assignment
- Dashboard access
- Assign access rights
- Main menu items

User account management

- Profile information
 - Custom fields
 - Language select
 - Timezone select
 - Position
 - Organisation
 - Job assignments
 - Manager assignment
- User accounts
 - Manual creation
 - HR import
 - Bulk upload/update
 - Account suspension
 - Tenant association
 - Configurable user profile page

GDPR

- Site policy
 - Versioning
 - Multilingual
 - Consent records
 - HTML content
- User data management
 - Export types
 - Data export
 - Purge types
 - Data purging
 - Schedule user deletion

Enrolment management

- Manual
- Self enrolment
- Audience based
- Guest access
- Meta courses
- Seminar attendance
- Welcome message

Team management

- Team overview dashboard
- Team statistics
- Learning plans
- Alerts and tasks
- Reporting
- Seminar attendance approval

Organisation and compliance management



Compliance management

- Programs
 - Learning pathways
 - Course-based
 - Competency-based
 - Conditional progress
- Notifications
 - Customised content
 - Personalised
 - Prescheduled
 - Multi-language
- Certifications
 - Recertification path
 - Recertification reminder
 - Expiry tracking
- Assigned by organisation
- Assigned by position
- Assigned by audience

Reporting

- Report builder
 - Custom reports
 - Editable embedded reports
 - Report templates
 - Graphical reports
 - Scheduled reports
 - Searchable and filterable
 - User-specific content
 - Exportable
- In-built reports
 - Site logs
 - Statistics
 - Course completion

Extended enterprise

- Multitenancy management
- Tenant administrators
- Tenant-specific content
- Tenant dashboards
- Tenant workspaces
- Tenant-specific reporting
- Custom main menu
- Tenant bulk upload
- Tenant themes and images
- Tenant login pages
- Report content filters
- Multiple authentication methods

Hierarchies

- Organisational structures
- Positional structures
- Competency frameworks
- Report content filtering
- Multiple job assignments
- Bulk creation and update

This overview highlights the key components within Totara Engage V18 and shows how its features and functionality work together to help you encourage communication, collaboration and engagement across your organisation.

Customisation



Learner personalisation

- Current learning
- Last course accessed
- Alerts and tasks
- Seminar bookings
- User theme
- Account preferences
- Notification preferences
- Preferred language
- Personalised recommendations
- Recently viewed learning

Design and navigation

- Themes
 - Responsive
 - Bespoke or customised
 - Site level
 - Category level
 - Course level
 - User level
 - Tenant level
- Dashboards
- Custom main menu

- Configurable user menu
- User tours
- Featured links
- Header and footer areas
- Configurable block display
- Customisable administration menu
- Improved login screen

Globalisation

- Language packs
 - Multiple translations
 - Customisation
 - Localisation
 - UTF-8 character sets
- Multiple timezones
- Multiple date formats
- Right-to-left display
- Customisable calendars